

FCS and TFL

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Operational Manager of Technical Services Group

Technical Services Group

- Joined London Buses in 2003 as the Operational Manager of Technical Services Group(TSG)
- Technical Services Group provide services and support to the entire London Bus Fleet
- 8668 Buses
- 90 Garages
- 100 + permanent members of staff including engineers, analysts and support staff
- 160 Million budget

The “ iBus ” Journey

- Existing Band 3 AVL Radio System
- What is iBus ?
- Who and why we choose to install the system
- How did we monitor the performance of contracted supplier ?
- How did we successfully manage the ibus rollout ?
- What lessons did we learn ?

Federation of Communication Services

- A higher level of competence to our Audit engineers
- Provide a recognised Accreditation to our engineers
- An ongoing improvement process to our engineers
- London Buses can be at the forefront with FCS in the installation of radio safety equipment on Buses nationally .



- ANY
QUESTIONS ?