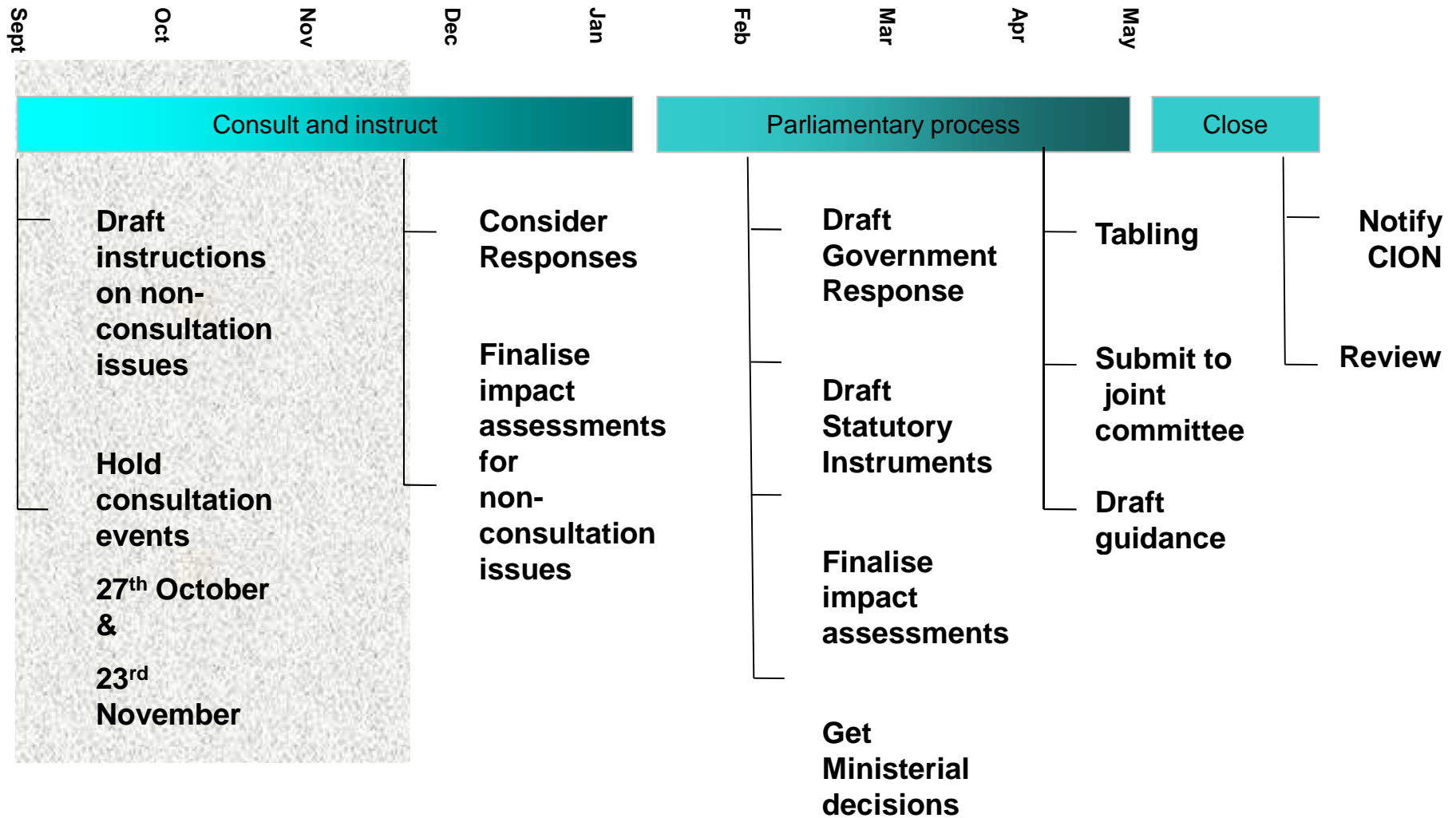


Dr Simon Miller

Head of Telecoms Regulatory Policy,
Framework Implementation Team

Timing



Main changes

- Number portability
- Contract lengths
- Consumer information
- Cookies

Number portability

- Article 30, USD
- Remains donor-led
- Within one working day
- PACs within 2 hours

Contract lengths

- Article 20, USD
- Maximum 24 months
- Must offer consumers the option of a 12 month contract in addition to any other contract offers (up to 24 months).
- Right to withdraw on modification

Consumer information

- Article 21, USD
- Additional contract content
- Transparent, adequate, comparable, up to date price information
- MS encourage interactive information sources

Cookies

- Article 5.3, e-Privacy
- “Copy out”
- Recital 66
- Commission-led discussion on EU-wide interpretation