

# Mobile Equipment Installers – Together We Are Stronger

The Installers Group was formed in 1991 under FCS auspices to represent companies that install mobile communications equipment in vehicles. Members range from large organisations with their own employed and sub-contracted installation engineers to experienced individuals who provide services direct to customers. All mobile equipment installers are expected to comply with MPT1362 which is a definitive document containing guidance on best practice.

## How the Installers Group works in your interests

If you install mobile equipment, the wide range of topics that members work on affects you, including:

- Customer satisfaction
- Legislation
- Health & Safety
- Environmental issues
- Sharing Information
- Standard setting and maintaining
- Equipment Knowledge
- Future Developments

## What you get when you join the Installers Group

- Networking and forums for the exchange of non-competitive information, including the annual open meeting and exhibition
- Representation to regulators, customers and media
- Up-to-the minute information and advice
- Promotion of your services on the FCS Website
- Access to technical knowledge
- Group membership within the FCS entitling you to a wide range of benefits offered by the UK trade body for the whole communications services industry.

## What the Installers Group has achieved so far

- Created an 'Installers Charter' the **Silver Award Scheme** (SAS)
- Updating and maintaining of the sector Code of Practice **MPT1362**
- Staging the annual event for equipment installers - **Comms Installer**
- Input into road safety legislation
- Adoption of the FCS Ethical Code of Practice
- Media recognition as independent voice of mobile installers
- Press coverage on relevant consumer issues

## Who's Who in the Installers Group?

The Group is steered by a Committee that is led by **Stewart Gent** of The Chameleon Group and **John Thomson** of Panorama Antennas.

## How can I join the Installers Group and the Silver Award Scheme?

By joining the FCS you can automatically become a member of the Installers Group. Membership to the Silver Award Scheme is open to all mobile equipment installers.

For more information, or to join, call the FCS office on 020 8249 6363 or e-mail: [install@fcs.org.uk](mailto:install@fcs.org.uk)

The Silver Award Scheme Manager can be contacted by telephone: 0208 249 6363 or e-mail: [silveraward@fcs.org.uk](mailto:silveraward@fcs.org.uk)

Further information, including a list of installers accredited to the Silver Award Scheme, can be found on [www.fcs.org.uk](http://www.fcs.org.uk)

## A member group within the Federation of Communication Services



## 'If You Use an Installer, Make Sure It's a Silver Awardee'

