

# Voice over IP Group

Voice over IP telephony is the new delivery mechanism for making voice calls. Services use a broadband connection to provide voice calls via an IP phone, a special adaptor connected to a traditional phone handset or a personal computer with a headset.

With the new technology offering increased features and benefits to end users, telecoms providers are now selling these services to end users in earnest.

The FCS VoIP Group was set up in April 2006 to represent and support companies delivering or seeking to deliver VoIP services to the residential and business markets. The group will help new entrants to establish their businesses and to provide a collective view into Ofcom on the regulation of this market.

## Group Objectives

- To represent members' interests in IP telephony
- To represent the views of industry to Government, Ofcom and others
- To ensure that there is a fair, open and competitive environment
- To promote best practice
- To provide a forum for discussion of key issues
- To provide support, information and advice to member companies
- To build relationships with suppliers

## Issues

- Ofcom's VoIP consultation and emerging policy
- Regulation of VoIP providers
- Threats and opportunities for members
- Relationship with ITSPA and other VoIP suppliers
- The development of technology skills
- Interrelationship between IP, fixed and radio technologies
- Number portability, migrations and naked DSL
- Access to emergency services

## Who's Who in the VoIP Group?

The VoIP group is chaired by:

**Dave Dadds**, Managing Director of VanillaIP with vice chairman **Steve Bieniek** of VoIP Unlimited

## How can I join the VoIP Group?

Membership is open to companies that are, or are seeking to become, VoIP service providers or resellers or their suppliers. The VoIP Group is a membership group within FCS. Members of FCS may join the VoIP group as well as other Groups relevant to their companies such as the Fixed Service Provider Association, the Association of Communication Service Providers and the Numbering Group

To join the VoIP Group call the FCS office on 0208 249 6363 or e-mail [voip@fcs.org.uk](mailto:voip@fcs.org.uk) or fax back the form overleaf to 0870 120 5927

**A member group within the  
Federation of Communication Services**

