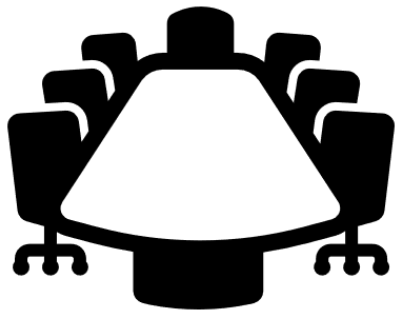




Gaining Provider Led Business Steering Group Switching for Business CP Contact Information V1.0

Date 27.11.2025



Required Information for Registration	Example
Name	
Brand (s)	Retailer name on the bill
Retail CP IDs.	RCPID provided by MAP/ TOTSCo for business brand
Which customer types do you support for switching?	Consumer Only (residential), Business Only, Consumer & Business
Do you support 60 second business simple match request response times?	Yes or No
Customer Reference / Account Number Format and location	100 XXX XXX XXB and Where customers can find their Acct
Service ID format and Product Type: Format	Where customers can locate their Service ID Specify by product if different formats across products or network provider.
What account level would the reference number above be applied (Subscription, customer level, Group Account)	Billing account reference needed for asset match covering more than 1 IAS. This will help ensure the correct level is provided for asset matches.
Do you support Business to Residential and Residential to business switching?	Yes or No
Customer Switching Web Pages	Provide links where available to end user guidance relating to switching information
Any other key information? E.g. Asset list request recommendations / Asset list format.	This is an opportunity to share information regarding how you return asset information requests or any other helpful information to support switching.

