

Introduction to Telecoms

One of the reasons we started to Train to Win.tv is that we noticed that nobody provides this course! Imagine if you could send a new starter or group of new starters to an off-site training session for one full day, where they could return with a high level of comprehensive industry knowledge, its products and key players. Well you can now! We keep the groups small to ensure that each delegate gets the focus that they need and we make it fun, informative and relevant.

Our Introduction to Telecoms course covers the following key areas:

- An understanding of the history of the industry
- Offer an insight to the market, the structure, the major suppliers involved and where they fit.
- Demystify the jargon focusing on simplifying the world of Unified Communications
- The Introduction to Telecoms course covers the following product areas:
 - Simple Calls and Lines
 - Connectivity
 - On Premise and Hosted Telephony Systems
 - Sip Trunking
 - Mobile

We run these courses nationwide and we offer a fixed price per delegate of £199. If you have more than 5 members of staff that you think would benefit then we can offer a bespoke on-site session for as little as £999

Recommended for:

- Anybody new to the telecommunications market.

“I enjoyed the training sessions with Julie and benefited 100% from the basics through to the technical, and anecdotes that fully relate to the job I am now performing. She also came down to me and my team members when we commenced our employment to see how we are getting on and always a friendly smiley face, Julie was paramount to my basic knowledge that I had with more reinforcement placed on top!”

Winston Golding - Telemarketing Executive at Nine Telecom Limited

“I attended three days of training with Train to Win and enjoyed in very much. Julie Mills is very engaging and as a first time entrant to the telecoms industry I found the training to be very helpful.”

Thomas Boaden - Channel Development Executive at Nine Wholesale

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**Tell me and
I’ll forget.
Show me
and I might
remember.
Involve me
and I will
understand.”**