

Introduction to Telecoms

One of the reasons we started Train to Win.tv is that we noticed that nobody provides this course! Imagine if you could send a new starter or group of new starters to an off-site training session for one full day, where they could return with a high level of comprehensive industry knowledge, its products and key players. Well you can now! We keep the groups small to ensure that each delegate gets the focus that they need and we make it fun, informative and relevant.

Our Introduction to Telecoms course covers the following key areas:

- An understanding of the history of the industry
- Offer an insight to the market, the structure, the major suppliers involved and where they fit.
- Demystify the jargon focusing on simplifying the world of Unified Communications
- The Introduction to Telecoms course covers the following product areas:
 - Simple Calls and Lines
 - Connectivity
 - On Premise and Hosted Telephony Systems
 - Sip Trunking
 - Inbound
 - Mobile

We run these courses nationwide and we offer a fixed price per delegate of £199. If you have more than five members of staff that you think would benefit then we can offer a bespoke on-site session for as little as £999.

Recommended for:

- Anybody new to the telecommunications market.

"I thoroughly enjoyed the training given by Julie. I found the day informative as well as interesting. Her engaging personality enabled her to interact with everyone and immediately put us all at ease. The presentation was slick and I especially enjoyed the mini quizzes throughout the sessions! I have used aspects of the training in my everyday work and found the course very worthwhile and would recommend to anyone new to the telecoms industry, as well as those who feel they could do with a recap!"

Charli Milne - Sales Coordinator at TM Solutions Ltd

"As someone coming into telecoms from a completely different background, I found Julie's training session great. I would recommend it to any, and every new starter as I found it very informative and precise, yet still remaining interesting and engaging. The knowledge I gained from the training session has put me in great stead for progressing in my new role within telecoms."

Nana Baah - Account Manager at Gamma

“
**Tell me and
I’ll forget.
Show me
and I might
remember.
Involve me
and I will
understand.”**

